

Report it...

To report anti-social-behaviour, domestic abuse or hate crime, you can:

- Contact your local police on 101 (non emergency)
- Contact us by phone on;

0300 555 5567

- Visit your local office;

**Salford Shopping City,
45 Hankinson Way,
Salford
M6 5JA**

**Diamond House,
2 Peel Cross Road,
Salford
M5 4DT**

This document can be provided in large print, audio, electronic and Braille formats. Please telephone 0300 555 5567.

If you need this document translated, please contact us on the number below.

Czech

Pokud potřebujete přeložit tenhle dokument do vašeho jazyka, kontaktujte nás na uvedeném čísle.

French

Si vous avez besoin d'une traduction de ce document, veuillez nous contacter sur le numéro mentionné ci-dessous.

Polish

Jeśli potrzebują Państwo kopię tego dokumentu przetłumaczoną na Państwa język, prosimy o kontakt na numer podany poniżej.

Somali

Haddii aad u baahan tahay dukumiintigan oo luuqaddaada ku turjuman, fadlan naga la soo xiriir nambarka hoos ku qoran.

Russian

Если Вам нужен перевод данного документа на русский язык, пожалуйста, свяжитесь с нами по ниже указанному номеру.

Chinese

如果您需要此文件翻譯成中文，請用以下電話號碼與我們聯絡。

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Hindi

यदि आपको इस दस्तावेज का अनुवाद आपकी भाषा में चाहिये, तो कृपया नीचे दिये नंबर पर हम से संपर्क करें।

Punjabi

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਦਸਤਾਵੇਜ਼ ਦਾ ਤਰਜਮਾ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕਰਿਯਾ ਕਰਕੇ ਹੇਠ ਦਿੱਤੇ ਨੰਬਰ ਤੇ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।

Tigrinya

ከዚ ሰነድ ናብ ቋንቋኹም ክተርጎሙ ኣንተ ደሊኻ ክኮይኑ፡ በዚ ኣብ ታሕቲ ተጠቒሱ ዘሎ ቁጽሪ ተላፎን ደቂብኹም ተወከሱ።

Arabic

إذا احتجت لان تترجم هذه الوثيقة الى لغتك، فالرجاء الاتصال بنا على الرقم المبين اسفله.

Farsi

اگر شما ترجمه این مطلب را به زبان خود نیاز دارید، لطفاً از طریق شماره تلفن زیر با ما تماس بگیرید.

Kurdish Sorani

ئەگەر دەخوازیت ئەم دۆکیۆمینتە (بەلگە نامە) وەر بگێڕدریت بۆ زمانی خۆت، ئەوا تکایە پەییوەندیمان پێوە بکە لە ڕێگەی ئەم ژمارەیی خوارووە.

Pashto

کچیری ددی سند ترجمه پخپله ژبه غواري، لطفاً په لاندی شمیره مونږ سره اړیکه ونیسي.

Urdu

اگر آپ اس دستاویز کا اپنی زبان میں ترجمہ چاہتے ہیں، تو براہ مہربانی نیچے دئیے گئے نمبر پر رابطہ کیجئے۔

0300 555 5567

Reporting Nuisance

How to report Anti Social Behaviour

We want you to be able to live the best life you can, so recognise this means looking after the neighbourhoods we're responsible for, making sure that they're safe and aiming to develop the sense of community that makes it a great place to live.

We take reports of anti social behaviour, domestic abuse and hate crime seriously and will investigate any incidents reported to us.

We will work in partnership with other agencies, such as the Police, to prevent and tackle it. We understand that the quality of our response is important to you – so it's a priority for us.



What you can expect from us

- All reported incidents of anti-social-behaviour will be taken seriously and investigated.
- We will treat all reports of anti-social-behaviour confidentially.
- We will treat you fairly regardless of age, disability, religion, gender, sexual orientation and ethnicity.
- We will carry out risk assessment, either over the phone or face to face.
- We will agree an action plan with you, telling you what we can do and what you can do to resolve things.
- We will keep you informed of the progress, but also rely on you to keep in contact with us until the problem is resolved.
- If a serious complaint is made and there is a threat to someone's safety, we will discuss security measures and what action we can take with you.
- If appropriate, we will take proportionate and robust legal action to protect residents from harm.

How can you help?

Most people don't realise how their actions can affect others so use your judgement. By discussing things in a calm and reasonable way many issues could be resolved.

If you are experiencing noise nuisance please politely and calmly ask your neighbours to keep the noise down.

Do not retaliate. This could result in complaints being made about you.

If appropriate, we will ask you about what steps you have taken to reasonably resolve matters.

Gather evidence. Keep a record of all incidents of anti-social-behaviour, including dates, times details of anyone involved and what happened.

If you experience threatening behaviour or damage to your home, please contact your local Police station or let us know. In an emergency phone 999.

