

Ending Your Tenancy

How to end your tenancy

When you are ending your tenancy you are required to provide 4 calendar week notice to Pendleton Together. This may be done in writing or at our local office. Your tenancy will end on a Sunday.

If you have any questions about ending your tenancy please telephone:

Tel: 0300 555 5567

When you leave your property you should hand your keys in at the local office and you will receive a £50 Thank You Voucher shortly after.

To receive a voucher you must have:

- A clear rent account.
- Provided 4 weeks termination notice to Pendleton Together.
- Allowed a pre-termination visit to take place by a housing officer and one of our trade personnel.
- Allowed minor repairs to take place to your property during your notice period.
- No outstanding tenant damage.
- Handed your keys into the Pendleton Together office before 12noon on Monday after the final Sunday or before.
- Leave the property in a reasonable and tidy condition. (Clean, with no damage caused. Including clearing the loft).

Thank you! £50

Tenant Reward Scheme

Questions and answers

Q. Is four weeks' notice required?

A. Yes four weeks written notice must be received, but the keys can be returned at any time before the notice has expired.

Q. Will the £50 be paid for tenants transferring?

A. Yes, but they must have been a tenant for a period of at least six months.

Q. If a tenant has died can the next of kin claim the allowance?

A. Yes they can. The same criteria apply.

Q. Can tenants exchanging properties claim the reward?

A. No. Tenants' exchanging properties accept responsibility for the condition of the property they move into.

Q. Should a full set of keys be returned?

A. Yes, but some discretion will be required. Some tenants may not have received a full set of keys.

This document can be provided in large print, audio, electronic and Braille formats. Please telephone 0300 555 5567.

If you need this document translated, please contact us on the number below.

Czech

Pokud potřebujete přeložit tenhle dokument do vašeho jazyka, kontaktujte nás na uvedeném čísle.

French

Si vous avez besoin d'une traduction de ce document, veuillez nous contacter sur le numéro mentionné ci-dessous.

Polish

Jeśli potrzebują Państwo kopię tego dokumentu przetłumaczoną na Państwa język, prosimy o kontakt na numer podany poniżej.

Somali

Haddii aad u baahan tahay dukumiintigan oo luuqaddaada ku turjuman, fadlan naga la soo xiriir nambarka hoos ku qoran.

Russian

Если Вам нужен перевод данного документа на русский язык, пожалуйста, свяжитесь с нами по ниже указанному номеру.

Chinese

如果您需要此文件翻譯成中文，請用以下電話號碼與我們聯絡。

如果您需要此文件翻译成中文，請用以下电话号码与我们联系。

Hindi

यदि आपको इस दस्तावेज का अनुवाद आपकी भाषा में चाहिये, तो कृपया नीचे दिये नंबर पर हम से संपर्क करें।

Punjabi

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਦਸਤਾਵੇਜ ਦਾ ਤਰਜਮਾ ਤੁਹਾਡੀ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕਰਿਪਾ ਕਰਕੇ ਹੇਠ ਦਿੱਤੇ ਨੰਬਰ ਤੇ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।

Tigrinya

ከዚ ሰነድ ናብ ቋንቋኹም ክተርጎም እንተደኣ ደለኹም፡ በዚ ኣብ ታሕቲ ተጠቒሱ ዘሎ ቁጽሪ ተለጪጉ ደዊልኩም ተወከሱ።

Arabic

إذا احتجت لان تترجم هذه الوثيقة الى لغتك, فالرجاء الاتصال بنا على الرقم المبين اسفله.

Farsi

اگر شما ترجمه این مطلب را به زبان خود نیاز دارید، لطفاً از طریق شماره تلفن زیر با ما تماس بگیرید.

Kurdish Sorani

ئەگەر دەخوازیت ئەم دۆکیومێنتە (بەلگە نامەییە) وەر بگێردرێت بۆ زمانی خۆت، ئەوا تکایە پەڕیوەندیمان پێوە بکە لە ڕێگەی ئەم ژمارەییە خوارەوە.

Pashto

کچیری ددی سند ترجمه پخپله ژبه غواړي، لطفاً په لاندی شمیره مونږ سره اړیکه ونیسي.

Urdu

اگر آپ اس دستاویز کا اپنی زبان میں ترجمہ چاہتے ہیں، تو برائے مہربانی نیچے دئیے گئے نمبر پر رابطہ کیجئے۔

0300 555 5567